

Zoo COVID-19 questionnaire Privacy Notice

1. Who is collecting my data?

The data controller is the Department for Environment, Food and Rural Affairs (Defra). You can contact Defra's Data Protection Officer at:

Address:

Data Protection Manager
Information Rights Team
Department for Environment, Food and Rural Affairs
Area 1E, Nobel House
17 Smith Square
London, SW1P 3JR.

Email: data.protection@defra.gov.uk

Any questions about how we are using your personal data and your associated rights should be sent to the above contact.

2. What of my data is being collected and how is it used? What is the legal basis for the processing?

Your answers to the questionnaire are collected and stored for Defra to better understand the impact of the current COVID-19 situation on the zoo industry and individual zoos.

We do not have a legal power to require you to provide us with the information we have requested. Rather we are asking for it to be provided on a voluntary basis in order for Defra to be better able to support the sector during the Covid-19 period.

If individual zoos chose not to provide this information to Defra it will be harder for us to understand what support is needed during this time.

3. Who will my data be shared with?

No data will be shared with or disclosed to any party outside Defra and the necessary devolved and local authority bodies without your consent.

4. Can I opt out?

Yes. You can opt out by not completing the survey. You can also email us to let us know that you do not wish to receive future communications.

5. What will happen if I opt out?

If you do not respond to the questionnaire, Defra will be unaware of your current situation and will be unable to offer you tailored support and guidance.

6. Retention period or criteria used to determine the retention period

Information on individual zoos and zoo licence holders will be retained in a secure way so we can continue to offer you tailored support and guidance. The information will be retained only as long as necessary for this purpose.

7. Will my data be used for automated decision-making or profiling?

The information you provide is not connected with individual decision making (making a decision solely by automated means without any human involvement) or profiling (automated processing of personal data to evaluate certain things about an individual).

8. Will my data be transferred outside of the EEA? If it will, how will it be protected?

The data you provide will not be transferred outside the European Economic Area.

9. What are my rights?

A list of your rights under the General Data Protection Regulation and the Data Protection Act 2018 (DPA 2018), is accessible at:

<https://ico.org.uk/for-organisations/guide-to-the-general-data-protection-regulation-gdpr/individual-rights/>

10. How do I complain?

You have the right to lodge a complaint with the ICO (supervisory authority) at any time. Should you wish to exercise that right full details are available at: <https://ico.org.uk/for-organisations/guide-to-the-general-data-protection-regulation-gdpr/individual-rights/>